

Escarpment Series — Limited Warranty

25-Year Residential • 10-Year Light Commercial

FloorSense, a brand of Adamson Flooring, warrants that its Escarpment Series rigid SPC vinyl flooring will be free from manufacturing defects and will perform as described below when properly installed, used and maintained. This limited warranty is extended to the original purchaser and applies to material purchased from FloorSense or Adamson Flooring for the original installation site.

— Coverage at a Glance

- **25 years** — Residential limited warranty.
- **10 years** — Light-commercial limited warranty (qualifying use).
- **100% waterproof** — the rigid SPC core will not swell, buckle or delaminate from topical/surface moisture under normal residential conditions.
- **Wear, stain & fade** — covered against wear-through of the wear layer, and against staining and light fading under normal residential use.
- **FloorScore®-certified & phthalate-free** — independently certified for indoor air quality, with no detectable regulated phthalates.

— What Is Covered

Under normal use, proper installation and proper care, FloorSense warrants that the Escarpment Series flooring will not, during the applicable warranty period:

1. Wear through the printed design (wear layer) under normal residential foot traffic.
2. Stain from common household substances that are cleaned promptly per the care guidelines.
3. Fade or discolour appreciably from normal indoor light exposure.
4. Exhibit manufacturing defects in materials such as milling, grading, finishing or assembly.
5. Swell, buckle or separate due to topical surface water under normal residential conditions.

— Certified & Tested

The Escarpment Series is independently certified and lab-tested — the evidence behind the coverage above:

- **FloorScore® certified** — indoor air quality, Reg. SCS-FS-04914, valid through Mar 31 2027; CDPH v1.2 §01350; TVOC ≤ 0.5 mg/m³.
- **Group T abrasion** — the top wear class for resilient flooring (Wear Index 0.128).
- **Phthalate-free** — no detectable regulated phthalates (SGS); meets ASTM F963 heavy-metal limits.
- **Light fastness ≥ 6** — strong resistance to fading from light (EN ISO 105-B02).

- **Castor-chair tested** — no visible damage after 35,000 revolutions (EN 425).

- **R10 slip • Bfl-S1 fire** — slip-resistant and fire-rated; residual indentation ≤ 0.10 mm.

— Product Specifications

- **Total thickness** — 6 mm (4.5 mm rigid SPC core + 1.5 mm acoustic EVA pad).
- **Plank size** — 7" × 48" (180 × 1220 mm).
- **Core** — rigid Stone Plastic Composite, density 1900 kg/m³.
- **Wear layer** — 20 mil (0.5 mm).
- **Locking system** — Välinge 5Gi (2G click on lengths + Drop-Lock ends).
- **Installation** — floating (click); on, above, or below grade.

— Material Credit Schedule

If a claim is approved, the credit toward replacement material is prorated based on the time elapsed since the original installation date:

YEARS AFTER INSTALLATION	MATERIAL CREDIT
Years 1–2	100%
Years 3–5	80%
Years 6–10	60%
Years 11–15	40%
Years 16–20	25%
Years 21–25	15%

The credit applies to the original product or, if discontinued, to a comparable FloorSense product of equal value. This warranty covers replacement material only, except where labour is expressly included below.

— Floors Installed by Adamson Flooring

Floors purchased and professionally installed by Adamson Flooring receive additional protection:

- **5-Year Installation Workmanship Warranty** — covering the quality of the installation itself (seams, layout, fit and finish) for five years from the installation date.
- **2-Year Labour Reimbursement** — for approved material claims, reasonable labour to repair or replace the affected area is included during the first two years after installation.

Labour coverage applies only to floors installed by Adamson Flooring and does not apply to floors installed by the customer or a third party.

— What Is Not Covered

- Improper installation not performed to FloorSense/manufacture guidelines (for customer- or third-party-installed floors).
- Subfloor moisture, hydrostatic pressure, flooding, or moisture problems originating beneath or outside the flooring.
- Damage from accidents, abuse, impact, dropped or dragged objects, scratches, gouges, burns, or pet damage.

- Improper maintenance, including use of steam mops, wax, abrasive pads, or harsh/incompatible cleaning products.
- Wear in settings beyond the light-commercial rating, or use beyond the product's stated rating.
- Sun-related heat, fading or damage where window coverings are not used in areas of strong direct sunlight.
- Reduction in gloss, normal wear consistent with use, and minor variations in colour, shade or texture inherent to the product.
- Any floor that has been moved from its original installation site.

— How to Make a Claim

1. Keep your proof of purchase and the installation date.
2. Before removing or replacing any flooring, contact our warranty team to open a claim.
3. Provide photos, your order details and a description of the issue. We may request an on-site inspection.
4. If approved, we will arrange replacement material (and labour where applicable) per the schedules above.

— Care Requirements

To keep this warranty valid, follow the FloorSense Floor Care & Maintenance guidelines: sweep or vacuum regularly, clean with a damp mop and a pH-neutral floor cleaner, use felt pads and entry mats, and avoid steam mops, wax and abrasive products.

Warranty & Claims Contact

Adamson Flooring — Warranty Department
745 South Service Rd, Unit 1, Stoney Creek, ON L8E 5Z2
Phone: (905) 643-4522 ext. 235 • Email: sales@adamsonflooring.ca

This document summarizes the FloorSense Escarpment Series limited warranty and is provided for convenience. Warranty terms are subject to the conditions stated herein. Nothing in this warranty affects your statutory rights under Ontario's Consumer Protection Act, 2002. FloorSense / Adamson Flooring reserves the right to update product specifications and warranty terms for future production.